

Band A – Immediate and exceptional need or at risk of serious harm

- Emergency rehousing is required for medical reasons
- You are at risk of immediate and serious harm
- Approved homeless cases in temporary accommodation where there is an urgent need to free up accommodation
- Your home is made uninhabitable due to fire flood or other such emergency

Band B – Urgent need

- You have a severe disability or health grounds
- You are experiencing domestic violence or harassment amounting to violence or threats of violence
- You are homeless and the Council has a legal duty to house you
- Your home is subject to major building work or will be demolished as part of a regeneration scheme
- You are occupying housing that is unsatisfactory because it is insanitary or statutorily overcrowded
- You would suffer hardship if you could not move to a particular area
- Housing you would enable better use to be made of social housing
- You have welfare needs because you require significant ongoing care and support

Band C – Medium housing need

- You have been accepted as homeless but are not priority under the legislation
- You have been accepted by the Council as homeless and priority, but you have been found to be intentionally homeless
- You are a young person leaving care

- You need to move on from supported accommodation to help maintain a pathway to independence
- You are a council tenant who has good tenant status
- You are a foster carer who may not have a child living with you at the moment but need to move to be able/continue to foster (confirmation will be required from Social Services) or you have child protection issues
- You are overcrowded
- You have a disability or health condition and your current home is having some impact on this
- You share facilities with another household
- You lack basic facilities or your home is in serious disrepair
- You need to move due to a relationship breakdown
- You need to move for employment, education or training reasons, such as return from service in the armed forces
- You have a welfare need because you provide or receive some care and support
- Your household is forced to live apart
- You live in housing that is linked to your job and you have retired and your property is required for the new employee
- You are suffering financial hardship and cannot meet the cost of providing your home

Band D – Low housing need

- You have no recognised housing need in Band A, B or C
- You have the financial means to find alternative accommodation
- You have no local connection with the City or have applied to another partner through the Tyne and Wear lettings scheme.
- You have accommodation available to you that meets your housing needs.